

Longo Latvia AS

Reservation terms

Longo provides the option of reserving a car online via Longo website, using the Montonio solution. The payment is done via BankLink. Longo online reservation is provided in accordance with the following terms:

1. Longo cars can be reserved for a fee of 99 € (fully refundable).
2. Customer-made car reservation is valid for 14 days from reservation date.
3. Reservation is canceled if Longo cannot contact the customer within three days from the reservation moment. Reservation fee is then returned to customer's bank account from which the reservation fee was paid.
4. The customer can cancel its reservation at any time by calling Longo at **66932587** or writing an email to info@longo.lv
5. Longo may cancel reservation at any time if any unforeseen circumstances arise. In such a case the reservation fee is returned to customer.
6. The customer can reserve up to two cars at the same time.
7. When the customer reserves a car from another Baltic country, the reservation fee (99 €) is used to cover the car delivery fee if the customer agrees. Note that the delivery fee (99 €) is nonrefundable after the car delivery is done. If the customer does not agree to use the reservation fee to cover the delivery fee, Longo will cancel reservation and return the 99 € reservation fee to the customer.
8. Longo sales specialist will contact the customer within 1 – 2 hours from the reservation moment. If the reservation is made outside the working hours, Longo will contact the customer on the next working day.
9. If the customer has reserved a car from another Baltic country, it will be delivered in approximately 5 – 7 days.

