

SIA Longo Latvia Reservation Terms

Longo provides the option of reserving a car online via Longo website using the Montonio solution. The payment is done via BankLink. Longo online reservation is provided in accordance with the following terms:

1. Longo car reservation payment – from 49 EUR, depending on the location of the selected car.
2. If you decide to purchase another Longo car, the reservation payment can be used to purchase another car.
3. To give sufficient time for decision making, customer-made car reservations are valid for 3 calendar days (or for a time period agreed on with the Sales Manager) from the moment when the car is available in the chosen sales location.
4. At the same time one customer can reserve one car.
5. Longo sales specialist will contact the customer within 1 – 2 hours from the reservation moment. If the reservation is made outside the working hours, Longo will contact the customer on the next working day.
6. The client can cancel the reservation at any time by calling Longo tel. No.: 66932587 or by writing an e-mail to the address: info@longo.lv.
7. Longo may cancel the reservation at any time if any unforeseen circumstances arise. In such a case, the reservation fee is returned to the customer.
8. The reservation is automatically canceled if Longo cannot contact the customer within 3 calendar days from the reservation date. In this case reservation payment is considered as a contract penalty and cannot be refunded or transferred to another Longo car.
9. If the car reservation is canceled without reason, the reservation fee will not be refunded.
10. The client can apply for a refund review by contacting and writing an e-mail to the address: info@longo.lv.